

5.27.1 Security Camera Use Procedure

Part 1. Purpose

The purpose of this procedure is to establish guidelines for the use of Central Lakes College's video system in public areas for campus safety and security. Security will use overt surveillance cameras to monitor and record public areas to help ensure the safety and security of the campus community.

Part 2. Parameters of Use

- A. The use of surveillance system cameras shall be limited to campus safety and security purposes, including but not limited to:
 - 1. Property and building protection.
 - 2. Crime prevention and deterrence.
 - 3. Alarm verification.
 - 4. Video patrol of public areas.
 - 5. Criminal investigation.
 - 6. Identifying suspects.
 - 7. Gathering evidence.
 - 8. Monitoring of access control systems.
- B. The use of surveillance system cameras shall not be used for:
 - 1. Racial Profiling.
 - 2. Looking into buildings, private office spaces, restroom facilities, locker rooms, or other areas where there is an expectation of privacy, except for legitimate campus safety and security purposes, such as criminal investigations.
 - 3. Access for reasons other than those described in the Policy and Procedure.

Part 3. Responsibility

- A. The Security Coordinator or student security officer on duty shall be immediately notified whenever any suspicious, criminal, or life-threatening activity is observed through surveillance camera monitoring.
- B. Suppose the investigation initiated by the monitoring of the surveillance system leads to a Case Report. In that case, the officer on duty will include a statement in their report depicting what was observed through the surveillance system cameras. Video of the events shall be exported and archived electronically. Archived video images will be available for up to 1 year, unless law enforcement or General Counsel has requested that they be held for an extended period.
- C. All surveillance access to recorded images will be logged and maintained by the Security Coordinator.

Part 4. Management, Review, and Dissemination of Information

Video surveillance images may constitute private data under applicable privacy laws, including, but not limited to, education records under the Family Education Rights and Privacy Act (FERPA). The release of any images must be consistent with applicable privacy laws.

Part 5. Property Loss/Damage

A police request or Video Review Request form is required to grant access or to provide a recording. The Security Coordinator handles this.

Part 6. Student and Employee Investigations

Access to videos is limited to the Security Coordinator, the Chief Human Resource Officer, the Dean of Students, the Equity and Inclusion Officer, or their designee.

Part 7. Sexual Violence

Access to videos is limited to the Title IX coordinator or designees.

- A. Video surveillance images shall not be released to individuals or departments outside of Central Lakes College Security Department except:
 - 1. To Law Enforcement Agencies for a law enforcement purpose after taking a report of a crime or suspicious circumstance on campus with Central Lakes College Security. A release under this exception shall be documented in a corresponding Case Report and shall not include private data of a student or employee unless authorized by law.
 - 2. As approved by the Security Coordinator after consultation with system legal counsel.
- B. No one will be allowed access to digital recordings unless approved by the Security Coordinator, using the Video Review Request Form.

Part 8. Equipment Maintenance

- A. Under no circumstances shall anyone, except professional technicians, the Security Coordinator, or qualified members of the Information and Technology Services department, attempt to service, repair, or tamper with any video surveillance equipment.
- B. If any individual camera fails, security shall notify the Information Technology Service desk by phone, email, or work order.
- C. If all surveillance system video is inaccessible (appears offline or cannot be connected to), this is likely an indication of server access problems. Do the following:
 - 1. During business hours, notify Information and Technology Services.
 - 2. After business hours, wait 30 minutes to see if the problem resolves on its own. If the problem persists, notify the Security Coordinator.



Video Review Request Form

Use this form to request a review of campus surveillance video footage. If preferred, the form can be printed out, emailed to troy.schreifels@clcmn.edu, or delivered to the Central Lakes College Security Department.

Your request will then be reviewed, and you will be notified of the outcome.

Full Name: _____

Address1: _____

Address2: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____

Email: _____

Date of Request: (mm/dd/yy) _____

Incident Information

Incident Date (mm/dd/yy): _____ Incident Time: _____ AM PM

Incident Location: _____

This section is for the date and time the incident occurred. Be as specific as possible. Incorrect or insufficient information causes extensive research, resulting in a significant delay in processing your request.

Time Range to be Viewed/Copied: _____
(This is for the time range you are requesting to be recorded, i.e., 3:00 p.m. till 3:25 p.m)

Detailed Description of Event/Crime to be Viewed:

This is to be filled in with what crime occurred, i.e., assault, domestic violence, theft complaint.

Additional Information:

This would include the make, model, and color of the vehicle or item lost or stolen. Any identifying information is helpful in viewing the incident. List any witnesses and their contact information.

Signature of Requestor

Date of Request

Approved _____

Denied _____

Action Taken:

Security Coordinator

Date: _____

Date of implementation/Presidential Approval: 5/3/2018

Date of last review: 7/31/2025