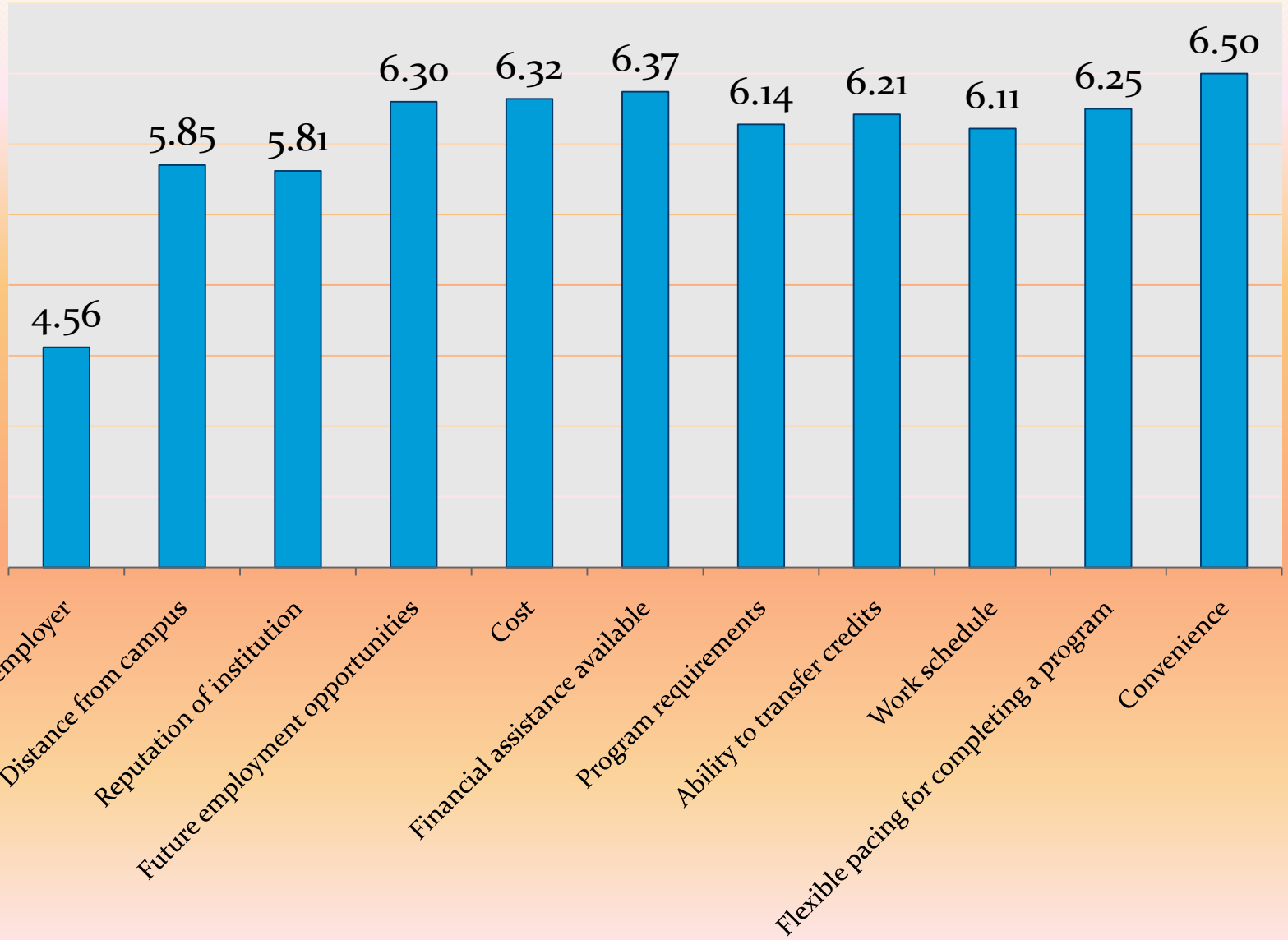
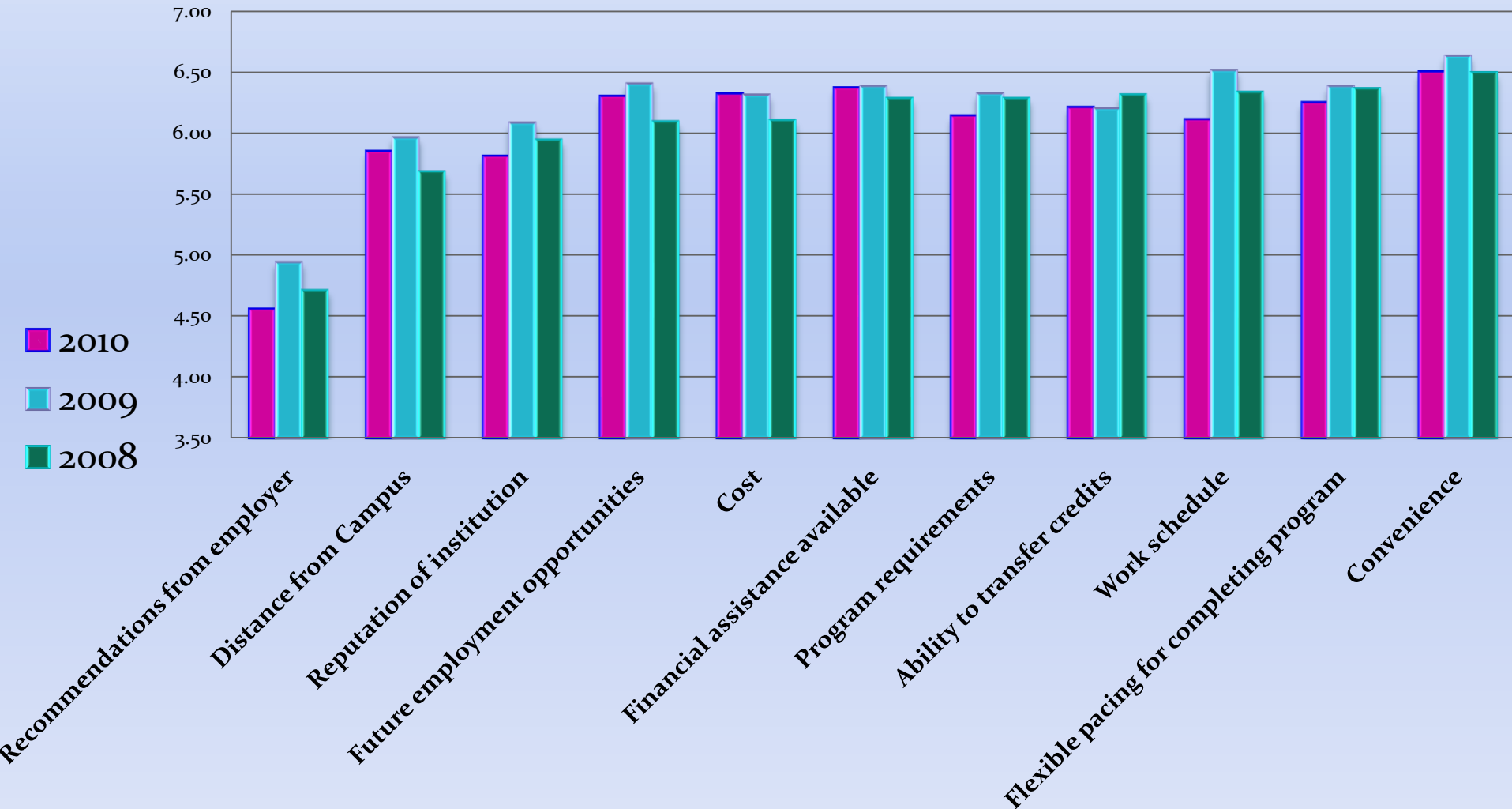


Factors To Enroll

■ 2010



Factors to Enroll - Yearly Comparison



**In 2010, CLC registered this strength
for the first time:**

**Initial information
provided about my
online class met
start up needs**

(campus item #9)

	2008	2009	2010
Importance	6.5	6.21	6.4
Satisfaction	5.86	5.73	5.7

CHALLENGES DEFINITION:

- Importance score is above the mid-point
(top 50% of your items)
- AND
- Satisfaction score is in the bottom quartile
(bottom 25% of your items)

Appropriate technical assistance is readily available

