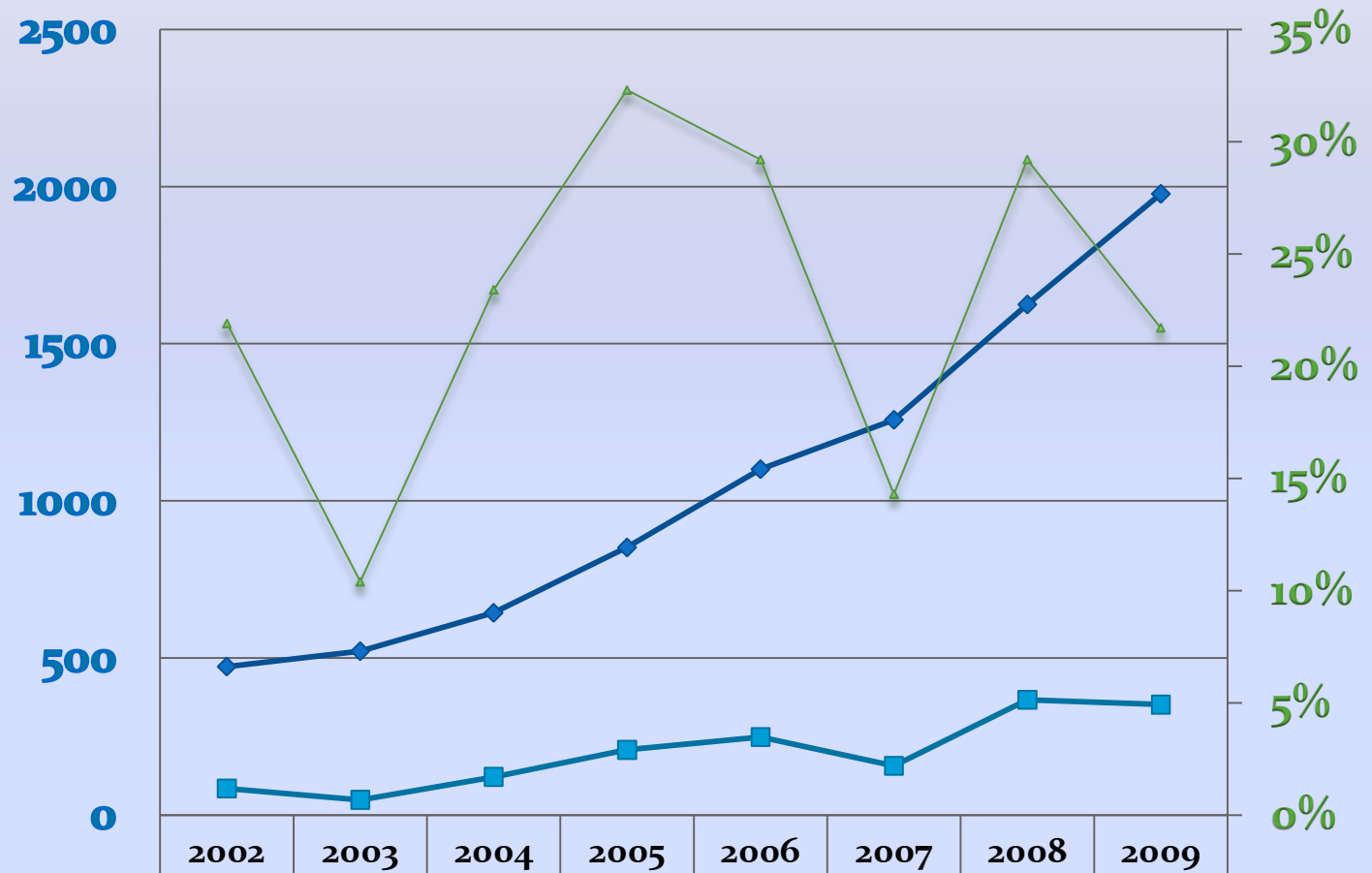
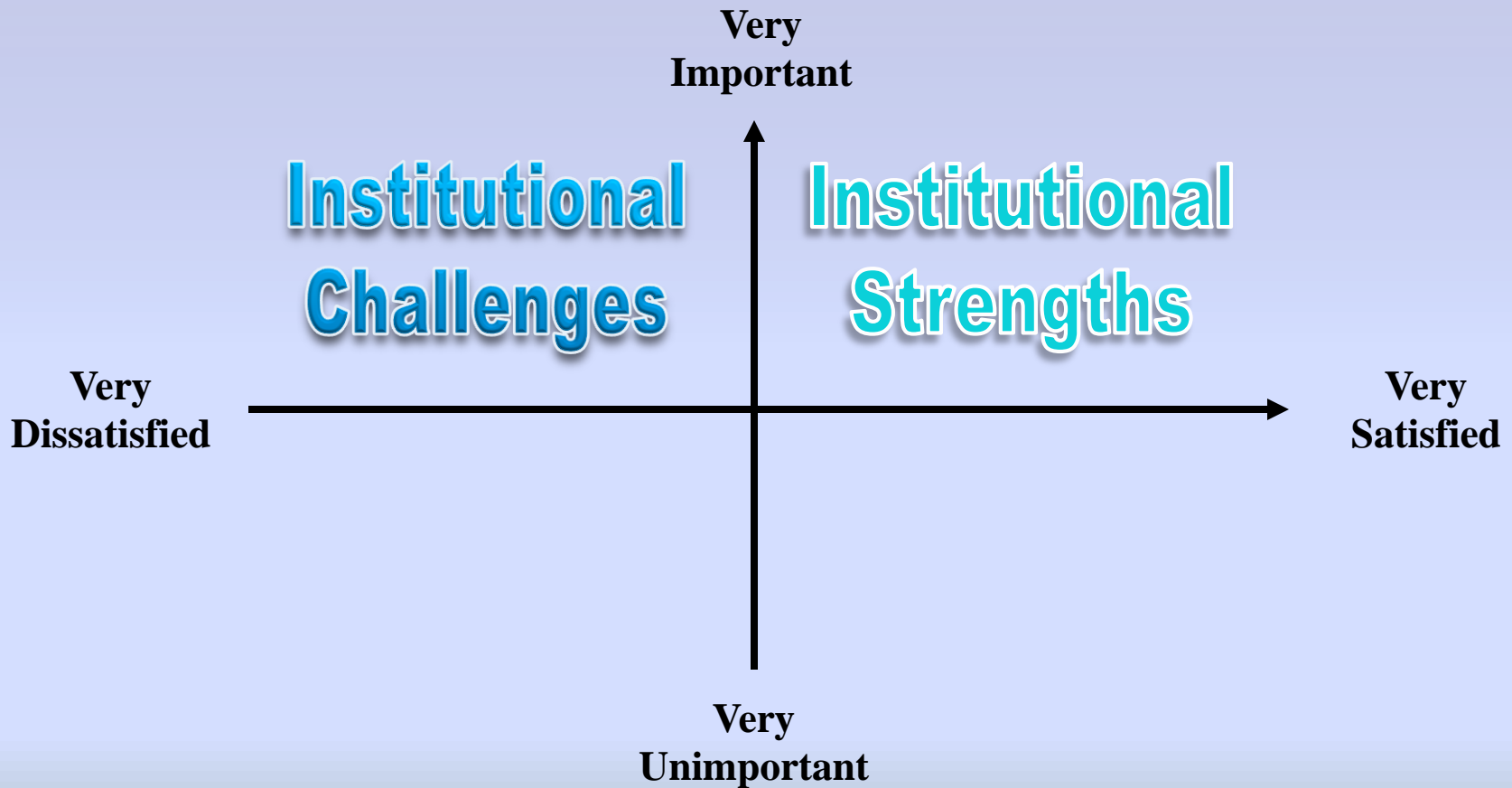


# CLC Online Enrollment History:



◆ students	473	522	644	852	1101	1258	1625	1977
■ increase/decrease	85	49	122	208	249	157	367	352
▲ percent of change	22%	10%	23%	32%	29%	14%	29%	22%

# Matrix for prioritizing action



# STRENGTHS DEFINITION:

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- Importance score is above the mid-point (top 50% of your items)

AND

- Satisfaction score is in the top quartile (top 25% of your items)

# Strengths:

## Important to students and satisfaction is high

- The online delivery platform (D2L) is reliable. (campus item #2)  
Also a strength for all of MnSCU institutions in 2010
- Registration for online courses is convenient. (#18)  
CLC scored higher than National Online Learners (+.22) and other MnSCU institutions (+.10)
- Taking an online course allowed me to stay on track with my educational goals. (campus item #5)  
CLC has consistently ranked well in this area
- Instructional materials are appropriate for program content. (#3)  
CLC continues to improve in this area while National Online Learners are less satisfied
- Student assignments are clearly defined in the syllabus. (#11)  
CLC scores better than both MnSCU and National Online Learners in this area for 2010
- Billing/payment is convenient. (#23)  
CLC scores better than both MnSCU and National Online Learners in this area for 2010