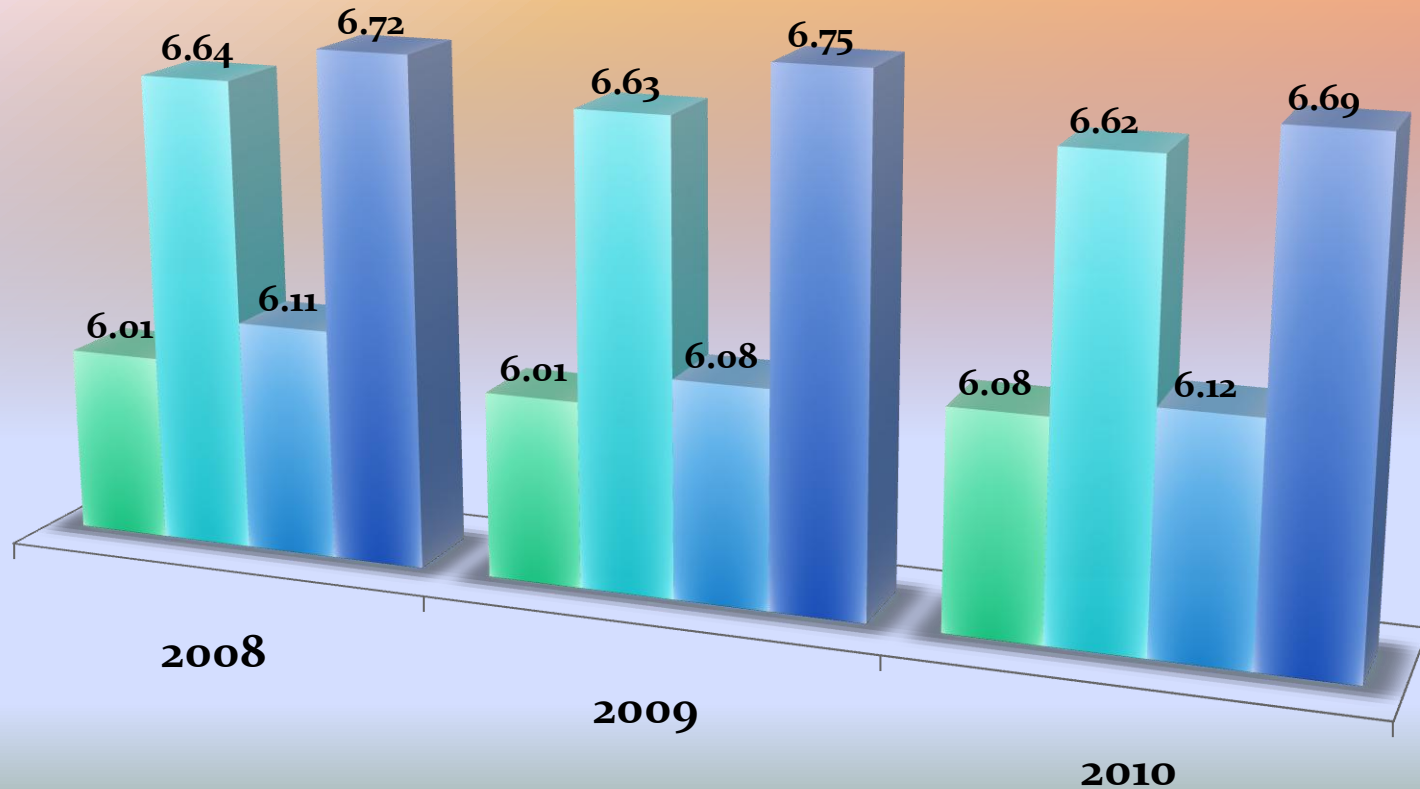


Student Satisfaction with the Learning Management System – Desire2Learn –



■ CLC - importance
■ MnSCU - importance

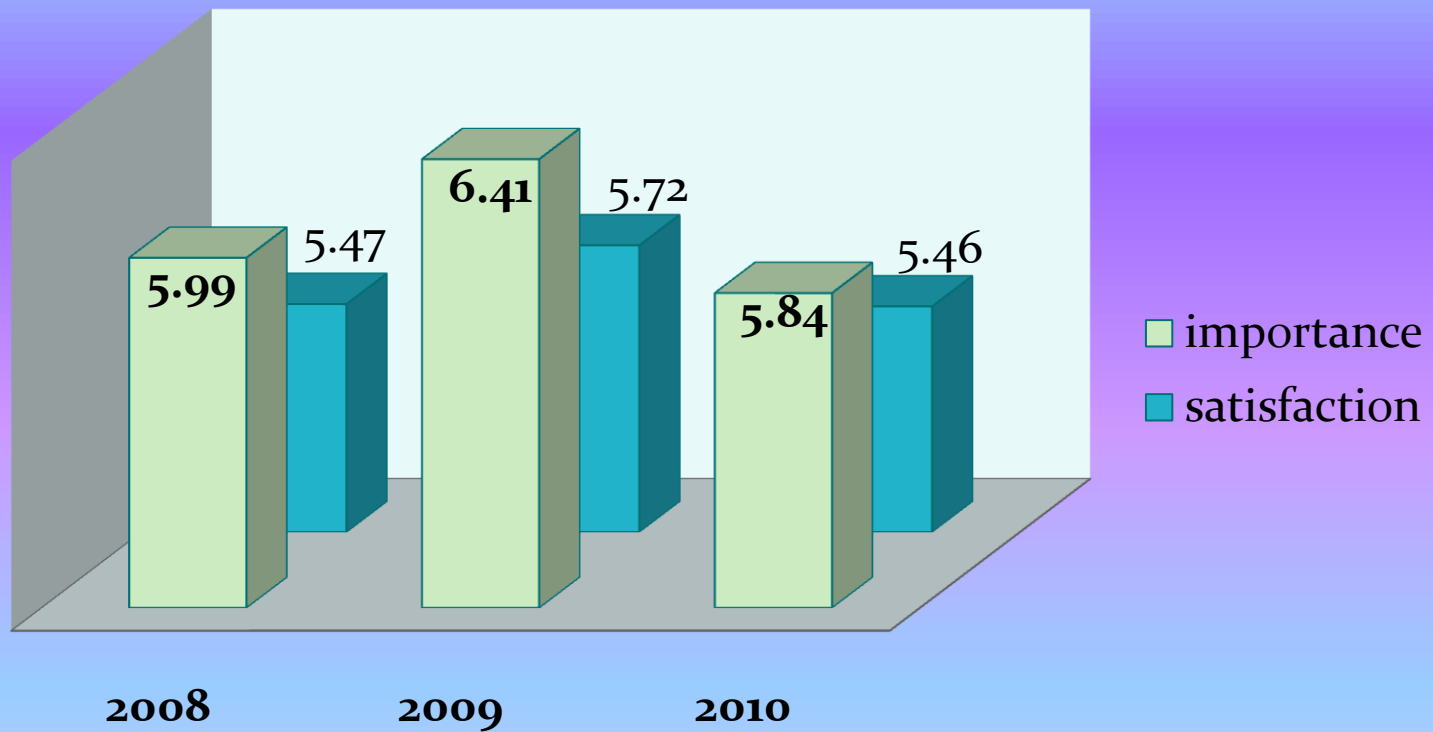
■ CLC- satisfaction
■ MnSCU - satisfaction

CLC students are more satisfied in 27 out of 30 question areas than MnSCU as a whole

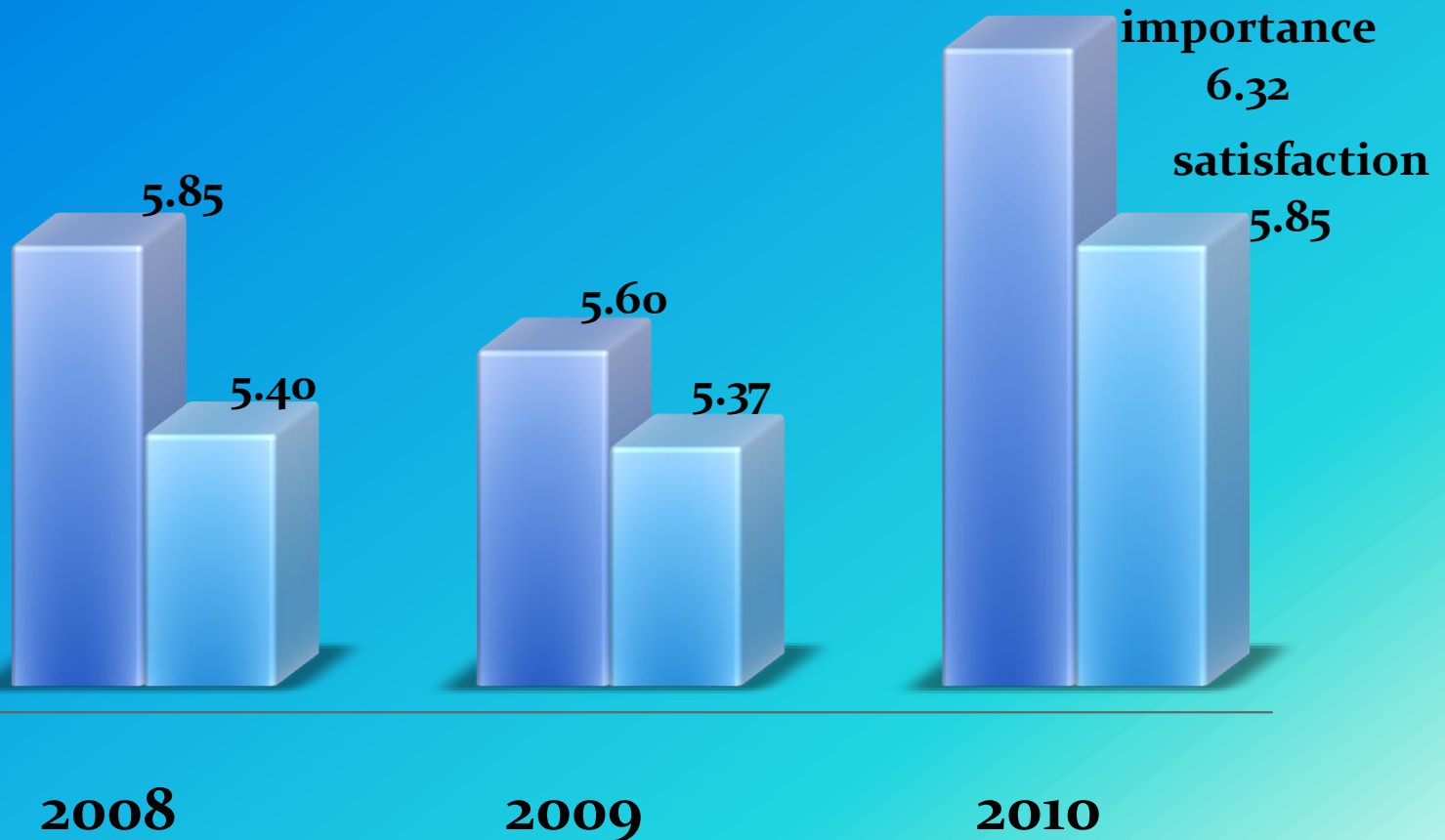
Examples:

- Registration for online courses is convenient. (+.25)
- Tutoring services are readily available for online courses. (+.21)
- Channels are available for providing timely responses to student complaints. (+20)
- CLC responds quickly when I request information. (+.14)
- Student assignments are clearly defined in the syllabus. (+.16)

Procedure for purchasing textbooks online is convenient



Useful information is available on the CLC website



Gap In Satisfaction

