

3.8 Student Complaints and Grievances Policy

Part 1. General Statement of Policy

A student has the right to seek a remedy for a dispute or disagreement through the College's Complaints and Grievances procedure.

The College shall establish procedures in consultation with student representatives and others, for handling complaints and grievances. These procedures shall not substitute for other grievance procedures specific in Board and College policies and procedures, regulations or negotiated agreements. This policy does not apply to academic grade disputes which are handled under the College's Grade Appeals policy.

Part 2. Procedures

The College shall establish procedures to implement this policy which are outlined in Procedure 3.8.1.

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Signature of College President *Larry A. Lundblad* Date 05/31/2012